Remote Access Solutions

There are several options for connecting your remote users or multiple branches to your ClientBase database. We have listed some options below with a brief description of each for your information.

Direct Connection - Connect using TCP/IP through the Internet. Requires 100K bandwidth per simultaneous User (both directions) for this option to be fast enough. ClientBase is installed on the workstation(s) and data is processed at the server and the results of the processing are passed to the remote location. Existing firewalls must be configured to allow access to the data.

Terminal Server - A connection through the Internet to a machine that sits on your network and allows you to operate the computer from a remote location. The data is processed at the network location and viewed remotely. This option involves a server that can handle all of the simultaneous users and licensing for the Terminal Server software which is provided by Microsoft. In order to use the PNR Import feature in ClientBase your GDS must also be set up to run in Terminal Server (For more information contact your GDS).

ClientBase Online Sync - Using the Windows version of ClientBase and/or Trams Back Office? ClientBase Online is available to you too as a CB add-on providing a robust solution to your remote access challenges.

Database Synchronization - This option is currently available for syncing between the primary database and one or more additional branches. It involves making a copy of the primary database, putting a copy in the branch location and then synchronizing any changes. Each ClientBase database location needs a separate license. Speed when working in a synchronized database is the same as using your regular database since it is running on a local server, and you can set this up to automatically synchronize using Windows Task Scheduler.