

Sabre Vacations - Canada

Anyone can use Sabre Vacations - Canada for Live Connect, but you **MUST** be registered.

Very important to follow all steps below:

Step 1)

- All Trams ClientBase customers have been assigned a unique Sabre PCC.
- If you do not know your Sabre PCC, e-mail Trams.Implementation@sabre.com to obtain it. If you know your Sabre PCC, go to Step 2.

Step 2)

- Verify that your agency has an active account with all Tour Operators your agency wants to book through Sabre Vacations.
- Available Tour Operators for Sabre Vacations Canada are shown below in section entitled, *Sabre Vacations - Canada Tour Operator List*.

Step 3)

- You **must** register with Sabre Vacations Canada and obtain an **Administrator** login and password.
- To register, e-mail sabrevac.ca@sabre.com with the subject line – **Sabre Vacations Canada Registration**.
- Include the following information:
 - *Sabre PCC*
 - *Agency Name,*
 - *Agency Owner,*
 - *Agency Address,*
 - *IATA/TIDS Number,*
 - *Agency Phone number used to register accounts with the tour operators*
 - *Agency administrator's e-mail address*
 - *List of all Tour Operators you are registered to book*
- *Once you have obtained your Sabre Vacations Canada Login and password, go to Step 4.*

Step 4) this step must be completed even if you are currently booking with Sabre Vacations- Canada.

- Contact each Tour Operator directly to request booking access through Sabre Vacations.
[Click here for a Tour Operators contact list.](#)
Once access is approved by the Tour Operator, the agency must contact Sabrevac.Ca@sabre.com who will in turn contact Soft Voyage to validate access.
- Once access is verified by Soft Voyage, Sabre Vacations will enable access to the Tour Operators inside Sabre Vacations for use with ClientBase Live Connect.
- All email interactions with Sabre Vacations and Tour Operators must include the subject line – **Sabre Vacations Canada Live Connect Activation. Include the following:**
 - Agency Name
 - Sabre PCC
 - Agency Phone Number

Please note, Live Connect will not function without completing the above steps. Once you launch a Sabre Vacations Live Connect reservation, you should see a list of contacted Tour Operators under the Tour Operators tab and then the drop-down by *All Tour Operators*. If your Tour Operator is not listed, please contact the Tour Operator and then request access through Sabre Vacations as outlined in Step 4 above.

Additional Administrator Set Up in ClientBase Online for Sabre Vacations – Canada

Step 1) Setting up Sabre Vacations Canada as a Live Connect Provider

- Verify if a Live Connect Provider for Sabre Vacations – Canada exists by going to **Tools/Settings/Live Connect Provider Setup**, click modify to **verify the settings below**. If none exist, click *Add*.

• Sabre Vacations

• Sabre Vacations Canada

• Shoretrips

A screenshot of a web form for setting up a provider. The form title is 'Sabre Vacations Canada'. At the top right are 'SAVE' and 'CANCEL' buttons. The form contains several fields:

- Status: Active (dropdown)
- URL: https://sab.sax.softvoyage.com/cgi-bin/sabre-connect_liveConnect.cgi
- Travel Category: Tour (dropdown)
- Import XML from: HTML Source (dropdown)
- Include Authentication: (checkbox)
- Authentication URL: (text input)

Provider Name: Enter Sabre Vacations - Canada.

URL: Enter https://sab.sax.softvoyage.com/cgi-bin/sabre-connect_liveConnect.cgi **Travel**

Category: Select *Tour* from the drop-down.

Import XML from: Select *HTML Source*.

Include Authentication – Make sure this is **unchecked**

Click **Save**.

Step 2) User Logins

Set up for Live Connect agent logins can be done in two ways - **globally** (if all agents are going to share the same user name, password, and agency code), or **individually** if each agent has their own login setup for Sabre Vacations-Canada. By using one agency login, agents will not receive credit for their own bookings with suppliers.

Setting Up User Logins **Globally** – One login for agency

- **Set Up Global Agent Login Information:** To enter one login for all agents to share, go to the *Tools/Settings/Agency Live Connect Logins*. Click *Add* and enter the following information:
 - From the dropdown, select Sabre Vacations Canada
 - Enter User information
 - Enter Password
 - Account Number Leave Blank
 - Enter Agency Code **(Sabre PCC)**

Agency Settings
Agency Live Connect Logins

[RETURN TO AGENCY SETTINGS](#)

Provider Name	User	Password	Account Number	Agency Code
Globus and Cosmos				
Cruise Express				
Delta Vacations				
Sabre Vacations Canada	XXXXXXXXXXXX	*****		1234

Setting Up **Individual** Agent User Logins

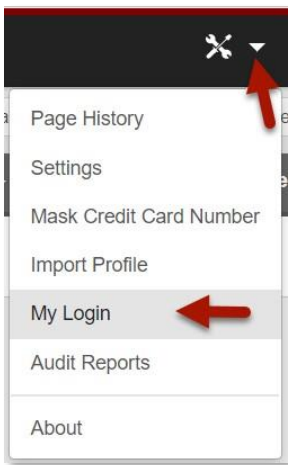
Set up Individual Agent Login in Sabre Vacations- Canada

- Log into Sabre Vacations Canada with the administrator login provided by Sabre Vacations.
- Click **Tour Operators** tab
- Click **Control Center** under the **Tours Operators** tab.
- Click Agent Access
- Use this screen to create a **New** user, **Edit** an existing user or **Delete** a user.

The screenshot shows the Sabre Vacations Canada interface. The 'Tour Operators' tab is selected, and the 'CONTROL CENTER' is visible. The 'Agents Management' screen displays a table with columns for Agent Name, Email, Telephone Number, Picture, Sabre Vacations ID, and Account Lock. Two agents are listed: 'Manager' and 'anne Agent'. The 'Agent Access' option is highlighted in the left sidebar.

Set Up Individual Agent Login Information in ClientBase Online

- **Users** can set up their own logins by going to **Tools|My Login|Live Connect** and clicking Add. *Each agent login/password must be setup in Sabre Vacations Canada.*
 - **Live Connect Provider:** Select Sabre Vacations - Canada from the drop-down list.
 - **User Name, Password:** Enter the necessary fields based upon your login information
 - **Account Number:** Leave blank.
 - **Agency Code:** Enter your Pseudo City Code.



My Login

ngs | Saved Search Defaults | Profile Defaults | Communication Defaults | Live Connect | PNR Import | E-Mail Settings

LIVE CONNECT PROVIDER	USERNAME	ACCOUNTNUMBER	Code
Allianz AgentMax Online	beth.vollmar@sabre.com		
CIE Tours International	m.mcinerney@cietours.com	88888889	
Classic Vacations	montecito	05638684	
Collette Vacations	kpelletier@collettevacations.com		
GOGO Vacations	andrea.day@libertytravelnetwork.com		
Sabre Vacations Canada			IR59

Live Connect Provider: Sabre Vacations Canada ←

User Name: ←

Password: ←

Account Number:

Agency Code: ←

+ ADD

Step 3) Vendor Setup

- When registering, Sabre Vacations - Canada provided you with a list of participating vendors and vendor codes. (See list below)
- Create a vendor profile in *ClientBase Online* for each vendor or verify if one already exists. Specify Sabre Vacations - Canada as the booking engine and enter the unique vendor identifier.
 - In the vendor profile click Live Connect Providers
 - Click *Add*
 - Select Sabre Vacations - Canada from the drop-down menu
 - Enter the Sabre Vacations - Canada vendor code. For example the vendor code for Transat is VAT.

About

Air Transat Holidays

General Info

Communications

Remarks

Agency Remarks

Marketing Codes

Contacts

Activities

Travel History

Groups

Attachments

Close Profile

General Info EDIT

Profile Type: Vendor

Profile Name: Air Transat Holidays

Name:

Address ADD

Address Type

Primary, Bill To, Ship To Edit

Additional Info EDIT

Interface ID: AIRTRANHOL

Branch:

Vendor ID: 5275

Travel Category: Tour

Preferred Vendor: No

Vendor Commission:

Airline:

Salutation:

Live Connect Providers ADD

Profile Status

Profile Status: Active

Create User:

Create Date: 10/11/10

Live Connect Provider

Live Connect Provider

Sabre Vacations Canada ←

Vendor Code

VAT

Sabre Vacations - Canada Tour Operator List

<u>CODE</u>	<u>VENDOR NAME</u>	<u>LIVE CONNECT PROVIDER</u>
ACV	Air Canada Vacations	Sabre Vacations - Canada
VAT	Air Transat Holidays	Sabre Vacations - Canada
ALB	Alba Tours	Sabre Vacations - Canada
CJV	Canjet	Sabre Vacations - Canada
FUN	Fun Sun Vacations	Sabre Vacations - Canada
NOL	Nolitours	Sabre Vacations - Canada
SGN	Signature Vacations	Sabre Vacations - Canada
SQV	Sunquest Vacations	Sabre Vacations - Canada
SWG	Sunwing	Sabre Vacations - Canada
THN	The Holiday Network	Sabre Vacations - Canada
TTT	Titan Tours	Sabre Vacations - Canada
TMR	Tours Mont-Royal	Sabre Vacations - Canada
TMA	Tours Mason/Vacances Sunquest	Sabre Vacations - Canada
VAR	Varaplaya	Sabre Vacations - Canada
WJV	West Jet Vacations	Sabre Vacations – Canada

Live Connect Features Supported by Sabre Vacations - Canada

Sabre Vacations - Canada supports the following Live Connect features if checked:

<input checked="" type="checkbox"/>	CREATE NEW RESERVATION (Launch, Book & Import New Reservation)
<input checked="" type="checkbox"/>	Populates booking engine with User Login data from <i>ClientBase</i> .
<input checked="" type="checkbox"/>	Populates booking engine with profile data from <i>ClientBase</i> .
<input checked="" type="checkbox"/>	Sends reservation details from booking engine's confirmation page to <i>ClientBase</i> reservation record.
<input type="checkbox"/>	IMPORT EXISTING RESERVATION (Imports new reservation booked outside of <i>ClientBase</i>)
<input type="checkbox"/>	Uses confirmation number to automatically pass all reservation details from booking engine to <i>ClientBase</i> reservation record.
<input type="checkbox"/>	Allows user to browse for reservation and upon retrieval sends reservation details from booking engine's confirmation page to <i>ClientBase</i> reservation record.
<input type="checkbox"/>	RETRIEVE RESERVATION - Retrieves existing reservation previously imported via Live Connect for viewing or editing. Upon editing, imports updated reservations details.