













RESOURCE SUMMARY

<p>TRAMS WEB SITE Home for all things Trams</p> 	<p>DOCUMENTATION E-Documentation: Manuals and procedural documents</p>  <p>ClientBase Help Files: ClientBase Help menu Contents (Contents Index)</p>	<p>GETTING STARTED QuickStart Training program</p> 
<p>Trams web site: Click here</p>	<p>ClientBase Browser: Click here ClientBase Online: Click here</p>	<p>QuickStart: Click here</p>
<p>RECORDINGS 24/7 access to a complete series of recorded trainings</p> 	<p>CLASSES Live WebEx classes: Enroll and join classes Q&A: Open forum for CBO/CBB questions</p> 	<p>CONFERENCES Opportunities to learn and network all Trams products. Technology and Marketing University (TMU) Summer Camp</p> 
<p>ClientBase Browser: Open ClientBase Online: Open</p>	<p>WebEx classes: Access Suggested Class order: Open</p>	<p>Conferences: Click here for dates and agendas</p>
<p>CONTACTS: Sales Representatives</p> 	<p>NEWSLETTERS Monthly ClientBase e-newsletter Quarterly newsletters</p> 	<p>TRAMS CERTIFIED CONSULTANTS (TCC) Fee based trainers</p> 
<p>Find your rep</p>	<p>Monthly newsletter: Read here Quarterly newsletter: Open here</p>	<p>Contact a TCC: Click here</p>
<p>SOCIAL NETWORK WITH TRAMS AND OTHER USERS AgentStream Facebook: Friend us: Trams, Inc. Twitter: Follow us: Sabre_Trms</p> 	<p>TRAMS CRYSTAL REPORTS (TCR) For setup and library of available free reports:</p> 	<p>SUPPORT Support@trams.com Phone: 310-641-8726 (#1 for Front Office/ClientBase) Fax: 310-641-8571 Support Hours: 6:00 AM to 5:00 PM PST</p> 
<p>Agent Stream: Join here</p>	<p>TCR: Click here</p>	<p>Support: E-mail Support</p>