



Platinum Partners

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ABRAMES SALESODOLOGY SYSTEMS

Selling, Service and Marketing Systems for Today's Travel Business
Education, Assessments, Presentations

Bob Abrames is a Salesologist ~ an expert in the science of selling, service, and sales systems! A thirty year veteran of the travel business, Bob brings to the table an extensive background and a deep understanding of both the supplier and retail aspects of travel. He is a popular speaker with a reputation for delivering passionate, dynamic and informative keynotes and seminars. He is also a popular writer for numerous travel trade publications, as well as a best-selling author of 12 books and booklets. If you have a selling, service, or marketing issue - call Bob!

For additional information contact:

Bob Abrames

Phone: 416.518.11388

E-mail: bob@abram.es.com

Web Site: www.abram.es.com



AGENCY MANAGEMENT CONCEPTS, INC.

Bridging the Gap between you and your data

Data Conversions, Reporting Package, & Budgeting Package

Agency Conversions to TRAMS

Over 650 data conversions to date, from all other major Back Office systems

"ART" . . . Agency Reporting for Trams

"ABT" . . . Agency Budgeting for Trams

Custom data import/export services

We also provide custom report and data import/export services. See listing under *Platinum Partners Report Writers*.

For additional information contact:

Jim Sarrano

Agency Management Concepts, Inc.

Phone: 703.281.6188

Fax: 703.738.9669

E-mail: Jim@AgencyConcepts.com

Web Site: www.AgencyConcepts.com or www.AgencyReporting.com



AssetHR

Oryel Payroll + is now AssetHR Payroll +. AssetHR is a leading provider of the industry's most robust and sophisticated web-based HR technology solutions. AssetHR Payroll+ is a web-based payroll solution that fully integrates with the Trams financial package, providing a smarter, more straightforward, and more malleable system than other outsourced offerings or installed off-the-shelf packages. Payroll+ is also distinctive in that, as a web-based application, it allows Trams affiliates to easily and securely complete payroll transactions from anywhere at any time.

Visit AssetHR on the Web: <http://www.assethr.com>

Call Us: 952-746-9508

Email Us: info@assethr.com



AUTOMATED COMMISSION AUDIT (A.C.T.) and Travel Technology Tools

Credit Card Reconciliations with Trams made easy! Allows importing of credit card transactions supplied by the credit card vendor for a specific corporate client. Card Types included: American Express, Diners Club, Visa, Mastercard, UATP. Virtually any card can be added.



COASTLINE MICRO

At Coastline Micro it is our mission to provide the highest quality computer systems and peripherals, delivering them fast and efficiently. Service and support comes first at Coastline Micro, where meeting our customers' needs is our first order of business. Coastline Micro is your networking specialist. Our technical staff can pre-configure your computer network systems to meet your company's specific needs.

For further information, please contact us at 800.729.6809.

Coastline Micro

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Irvine, CA 92618

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E-mail: mpnunez@coastline-mail.com

Please visit us on the website at www.coastlinemicro.com.



CORNERSTONE Information Systems

Cornerstone delivers innovative technologies that proactively manage travel information and lower the cost of travel management.

iBank is a web-based data management platform which mines travel data from a variety of sources and lets you view travel spend, identify trends, monitor policy adherence and improve profitability.

iQCX is a web-based reservation management platform that automates manual tasks and processes, issue tickets, deliver itineraries and produces travel program reporting and analysis.

Our AgentStream online community is the place to connect with other Cornerstone customers, share ideas, ask or answer questions and learn more about Cornerstone products and activities.

For further information, please contact us at:

Phone: 812 330-4361

E-mail: jkeep@ciswired.com or jmurer@ciswired.com

Please visit us on the website at <http://www.ciswired.com/>



DYNAMIC SYSTEMS
Trams Business Checks & Forms

Be sure to ask for the special promotion negotiated especially for Trams customers... 'Buy 250 TRAMS Laser checks/ Get 250 FREE!!!'

Order Checks & Forms from Dynamic Systems

Dynamic Systems provides a complete line of checks and forms that are compatible with Trams Software. All checks and forms are guaranteed by **Dynamic Systems** to be 100% to be compatible with your software. Call **Dynamic Systems** at **1-800-782-2946** or order [Online](#).



EVOLVE TECHNOLOGIES

Evolve Technologies is a group of TRAMS Certified Consultants and IT specialists providing solutions for growing travel companies. We unite these consultants and specialists in order to provide businesses with the necessary expertise to manage the challenges of an evolving business environment. As a one-stop full service shop, our service capabilities span multiple disciplines including hardware, networking, server installations, application hosting, and more.

For a free consultation please contact:
Leo Maqueira

Evolve Technologies, LLC
Web site: www.evolve technologies.com
E-mail: leo@evolve technologies.com
Toll Free: (888) 623-3726
Local: (310) 691-8478



GEARY TECH

[GearyTech](#) provides on-site computer services (e.g., repairs, installations, maintenance, cabling, etc.) for companies with up to 50 computers in the Greater Toronto area.



GRASP TECHNOLOGIES

Our Mission at [GRASP Technologies](#) is to provide applications for the travel industry which are both useful and easy to use. We specialize in data cleansing and management reporting technologies that work with **Trams Back Office** (see our area in the section below entitled Platinum Partners Report Writers) .



HP HARDWARE PARTNERSHIP

Hewlett-Packard (HP) is Trams' hardware partner, chosen to provide you with a one-stop shopping solution when it's time to:

- Replace your old hardware
- Upgrade your current technology
- Add equipment such as another desktop or printer
- Make your life and work more mobile

Under the Business AdvantEdge HP value program, you'll be able to buy business-grade HP and Compaq equipment at **discounted pricing (normally 3% - 10%)**. There are hundreds of business- grade HP and Compaq branded items including: *desktops, tablets, workstations, notebooks, iPAQs, HP printers, flat panel displays, monitors, digital cameras and projectors, servers, business storage, and packaged services, ink cartridges, toner and accessories.*

Email: <mailto:info@business-edge.net> for program details.

www.business-edge.net



Joselyn, Tepper & Associates, Inc.

Founded in 1984, Joselyn, Tepper & Associates, Inc. (JTA) has become one of the travel and tourism industry's best known consulting, training & research firms. JTA specializes in enhancing the bottom line performance of its travel & tourism industry and related clients. Capabilities and services include management and employee training, consulting and research in all areas of management, marketing and business development as well as facilitation services for advisory boards and retreats.

Past clients, are a who's who of the travel & tourism industry around the world. representing virtually every facet of the business including travel agencies and agency organizations, industry associations, airlines, hotels, tour operators & DMC's, rental car firms, GDS/CRS firms, trade publications, convention and visitors bureaus and more.

The two principals of JTA are Dr. Robert W. Joselyn, CTC (President & CEO) and Bruce B. Tepper, CTC, CITE (Vice President).

For additional information contact:

Dr. Robert Joselyn, CTC
President & CEO

Bruce B. Tepper, CTC, CITE
Vice President

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E-mail: rjoselyn@joselyntepper.com
Web site: <http://www.joselyntepper.com/>

Also see: [TAMS](#)

ManagementReporting.com

At ManagementReporting.com, our mission is to "enhance our clients' ability to provide world-class service and to increase the satisfaction and loyalty of their customers".

ManagementReporting.com makes travel reporting data available to customers 24 hours a day, providing a complete travel reporting package, including the ability to create and save ad hoc reports all via the Internet. The reporting system, TMR, contains a full suite of pre-travel reports, as well as reports and tools designed specifically to assist with corporate travel policy management. TMR enables travel agencies to reduce support costs and improve customer retention, while adding value to their services by enhancing their clients' ability to better understand and manage their travel program. Additionally, TMR supports the internal reporting needs of agencies, providing agent, branch and other management reports.

Please visit our Web site www.managementreporting.com for complete product information and a guided tour of the system.

Contact Information:
ManagementReporting.com
P.O. Box 825
Boise, ID 83701
Phone: 208.947.1002
Fax: 775.655.7588
E-mail: info@managementreporting.com



MIKE MARCHEV

Mike Marchev is a third party vendor, recommended by Trams, specializing in [marketing tools, consulting, training, and presentations.](#)



National Transaction Corporation

National Transaction Corporation (NTC) has a fully automated integration solution through Trams CC Merchant. This product is available in the United States and Canada. NTC is the Preferred Merchant Provider for all major credit cards for ASTA, OSSN, ARTA, and Rez Connect. With over 1000 Travel

Agencies and Tour Operators Approved and representing 5 major associations in the Travel Industry, NTC is the premier processor of Travel related merchant accounts in the Industry.

- Accept MasterCard, Visa, American Express, Discover
- PIN Secured Debit
- High Approvals usually within 2 business days
- Online Application
- Endorsed By ASTA, OSSN, ARTA, RezConnect
- Several Different Solutions available for processing credit cards
- PROCESS ALL TYPES OF TRANSACTIONS, NOT JUST SERVICE FEES
- Online Internet Processing Available

For more information please call today and we will offer you the best rate possible for your required needs. Please Call Jerry Miller at 888-996-2273.

Or go online at www.nationaltransaction.com

National Transaction Corporation
11951 NW 37th Street
Coral Springs, FL 33065
Phone: 888-996-2273
Fax: 800-996-4621
Email: jmiller@nationaltransaction.com



nuTravel - "The cost effective and unbiased alternative"

nuTravel, is a provider of web-based software solutions for travel agencies, travel suppliers and travel related consumer Web sites. nuTravel provides an internet-based online booking tool called CTS (Corporate Travel Solution). CTS enables travel agencies to offer corporations a low cost online\ \ booking tool that enforces travel policy, optimize supplier relationships, and seamlessly integrates with expense management and other IT systems. Travel agencies

can become distributors with no entry fee, reduced transaction fees and no minimum booking threshold. Our booking tool can also power your travel agencies main Web site.

To learn more about nuTravel's Corporate Travel Solution (CTS), visit us at www.nuTravel.com.

Contact: Sales@nuTravel.com

Phone: 914.848.4566

Fax: 914.848.4169



PerisKope is a cost-effective, intuitive, web-based travel reporting system built on the Microsoft.NET platform. The unique dashboard home page provides near real time spend and transaction comparisons for air, hotel and data based on user selected date

parameters. The sum data can be *clicked thru* to one or more levels of detail.

Access to dozens of reports is security driven and contains customer, agent or agency management summary and detail reports. Since travel agencies are permitted unlimited licenses; your agency can provide all your clients with this critical decision support tool while reducing your internal MIS costs. Agency owners and key managers can also access their own unique set of financial reports incorporating transaction fees and commissions.

PerisKope hosted pricing is based on bandwidth so it's affordable for all travel companies looking to upgrade their service offering and run their business more efficiently. [Take the TOUR!](#)

For more information contact:

PerisKope.net

18 E. 41rst Street – 13th Floor

New York, New York 10017

Web Site: www.periskope.net

E-mail: sales@periskope.net

Tel: 800-556-2099



Pinnacle Payment Solutions provides a credit card authorization system (with very competitive rates) to American and Canadian travel agencies. The program, allows agents to charge clients using all five major credit cards while creating easy-to-use historical, transaction and client information. Their merchant programs are extensive and include credit card processing and debit card processing with online statements (PRiView), ACH services via terminal, PC software and online Internet access.

Pinnacle Payment Solutions has the ability to process these transactions directly from the Trams Back Office program, further streaming the credit card processing for the travel agency. To learn more information visit [Trams CC Merchant Program](#).

Note: New sign-ups must be on the 3.00.00 version of Trams Back Office to be able to process their transactions using the *Pinnacle PPS* option in that version.

Pinnacle Payment Solutions
20725 N.E. 16th AVE STE. A-24
Miami , FL 33179

Phone: 877.267.0099

Fax: 954.332.0776

E-mail: info@pinnaclepayment.com Web Site: www.pinnaclepayment.com



rePORTAL

Shahrabani + Associates - Developer of rePORTAL - Cost-effective web distribution of Crystal reports.

Shahrabani & Associates is pleased to offer Trams clients a cost-effective web distribution solution for Crystal reports.

rePORTAL is a complete web portal that allows you to easily publish and manage your Crystal reports without the high cost or subscription requirements associated with similar solutions. Using rePORTAL, you can now offer real-time information to all your employees, agents and clients on a self-serve basis. Log in at any time of the day or night, from anywhere, and generate real-time reports to your browser.

rePORTAL includes the following key features and benefits:

- * Full web-based management capabilities
- * Intuitive and user-friendly interface
- * On demand access to reports and live data using only a web browser
- * Extensive user/group security model
- * Powerful scheduling engine for automated distribution to web, email, printer, ftp and file destinations
- * No need for any programming or coding - customizable out of the box
- * Manage and publish reports, documents and scripts from a single location
- * Affordable server-based licensing model

To learn more about rePORTAL, or to schedule a web demo, please visit us at [rePORTAL](#) or contact us at:

Shahrabani + Associates, LLC

Tel: 925-377-6107

Fax: 925-377-8814

General Information: info@shahrabani.com

Web: [rePORTAL](#)

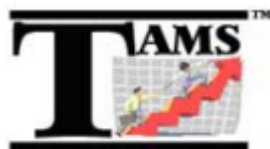


SABRE CARD SERVICES

Sabre Card Services is a tools component of the Sabre travel agency technology. It saves time, boosts efficiency and cuts costs by accessing the service, support, and information you need via our Sabre Card Services Web site.

This Web-based suite of services provides access to a wealth of helpful business information - from upcoming class schedules to actual booking trends. There's something for everyone, including agency owners, managers and front-line agents. Order and track equipment through web, participate in live online training and chat and use web-based diagnostic tools to quickly resolve problems. Access your agency's booking report online, and automatically dispatch Agency Services--equipment, hardware, even technicians. And there is always something new for this site being developed.

Contact your Sabre representative for additional information.
Phone: 877-Sabre-25 (877.722.7325)
Visit our Web site at: www.sabretravelnetwork.com



TAMS, LLC (Travel Agency Management Solutions)

TAMS is a travel agency benchmarking and networking organization. Financial and operating data is collected and extensively analyzed quarterly, enabling travel agency members to identify and understand where and how to improve profitability.

In addition to receiving a comprehensive quarterly report comparing their performance to non-competitive peer group agencies TAMS members meet quarterly to explore business practices and exchange ideas and best practices.

TAMS is owned and facilitated by Dr. Robert W. Joselyn, CTC, an internationally know travel industry consultant and President of Joselyn, Tepper & Associates, Inc.

For additional information contact:

Dr. Robert Joselyn, CTC
President & CEO

8075 E. Morgan Trail, Suite One
Scottsdale, AZ 85258 U.S.A.
Phone: (480) 443-0098
Fax: (480) 483-5315
E-mail: rjoselyn@joselyntepper.com
Web site: <http://www.joselyntepper.com/TAMS/>

Also see: [Joselyn, Tepper & Associates, Inc.](#) above.



Z-PAY

Over 20 years of experience makes this the most user friendly and easiest to use payroll ever. No accounting knowledge is required to be performing your own payroll in minutes. Easy to follow on-line tutors take you by the hand showing you exactly what to do.

It's so easy to use that we sell through the Try-Before-You-Buy method of marketing known as Shareware. Download and see for yourself before you buy it by going to <http://www.zpay.com>.

Sabre / **Travel Network** **Platinum Partners** **Report Writers**

REPORTING SOFTWARE - 3rd PARTY SOFTWARE COMPATIBLE
with Trams Back Office/ClientBase

1. Shelley Consulting

PRODUCT NAME - Custom Crystal Reports for ClientBase and Trams Back Office

PRODUCT DESCRIPTION - Reports are customized using your database to give you the results that you desire. Most of the reports we write are exported to Excel or CSV files for further manipulation, but many reports are saved as PDF files and emailed, or just printed. I have extensive knowledge of ClientBase and Trams Back Office database, tables, and data structure. Previously written reports range from group manifest, city pair and segment reports, rooming lists to customized data import routines to pull data from ClientBase and insert into other software.

PRICING - By the hour. Jobs are scoped and estimated in advance. No work is done until approved by you.

CONTACT INFORMATION:

Bill Shelley

Web Site: www.shelleyconsulting.com

E-Mail: bill@shelleyconsulting.com

Phone: 281-335-1774

Address: 18205 Sandy Cove, Houston, TX 77058-4365

2. Joe Nash, TCC

PRODUCT NAME - Customized Trams Reports

PRODUCT DESCRIPTION - Customized *Crystal* reports for Agency Clients and/or in-house Agency Management

- Agency Management Reports
- Client Reports
- Modify Trams TCR provided reports

PRICING

- Per hour
- Per hour with a capped maximum price
- Fixed price

CONTACT INFORMATION:

Joe Nash

23 Palmetto Wood Court

Irmo, SC 29063

(803) 407-8807 (888) 407-8807 joe@joenash.net

Call me toll free: <http://call.phone.com/starfish/b516b0516e70ae2b5ac2968713005e3a>

View web site: <http://www.joenash.net>

3. Agency Data Management, Inc.

PRODUCT NAME - ART (*Agency Reporting for Trams*)

PRODUCT DESCRIPTION - ART is a reporting package that augments Trams Back Office accounting software by providing a more sophisticated internal and external reporting capability. We have Graphical Display, summarized Data Analysis, Defined Page and Element Breaks, Report Batching, and Customized Client Glitz.

- **Airline City Pair Report** - output that some airlines have been requesting for discussion of corporate rates and overrides. Pick any client (or all), any city pair (up to whatever number you pick), any date range, any airline or combination (up to 7 and then all others go into the other column), and whether International or Domestic or both.
- A good solid capsulated **Executive Summary** (for your clients).

- **Internal Executive Summary** Reports are invaluable.
- **Sale Analysis Reports** - are available that analyze whatever you like for whichever periods you select.
- **Report Batching** is one of our primary ways to not only make the reporting process easier, but it will also alert you, the Travel Agency, that the specific batch should be run (can be set up weekly, monthly, annually, or on demand).

PRICING, DESCRIPTION AND SAMPLE REPORTS - Annual software license ...\$325. All details are included on our website, www.agencyreporting.com

PRODUCT NAME - **ABT** (Agency Budgeting for Trams)

PRODUCT DESCRIPTION - **ABT** is a Budgeting package that will put you in control of your budget process. Fast and easy to use, you will be provided with the following:

- **Excel spreadsheet template**, used to create your budgets, is created from your existing Trams Chart of Accounts. **Prepare all of your budgets in Excel** using any personalized formulas, for all of your General Ledger branches. Budgets are based on your pre-defined Fiscal Periods (12 or 13 per year), rather than simple calendar months. **Import these budgets** into our database where both Original and Current versions are maintained for an unlimited number of fiscal years.
- **Analyze your budget performance** utilizing a variety of reports comparing your Trams actual data to your imported budgets.
- **Drill down function** simplifies and speeds the analysis phase. This function alone is worth the price.

PRICING - Annual software license ... \$250

PROMOTIONS - None at this time

CONTACT INFORMATION - If there is any other information you need, you can e-mail us at Jim@agencyreporting.com. If you want, you may call and leave your name and telephone number and we'll be glad to call you back.

Agency Data Management, Inc.

10417 Adel Road
Oakton, Virginia 22124
Phone: 703-281-6188
Fax: 703-281-6210

4. Cross Fire Reports

PRODUCT NAME: CrossFire

PRODUCT DESCRIPTION: CrossFire is a travel management reporting system for corporate travel agencies and corporations. The system accepts data from Trams and applies standard and user-defined edit rules to highlight and/or correct illogical PNR data. CrossFire contains a library of over 250 report definitions, which can be modified using the CrossFire Report Definition module. The CrossFire Report Writer allows for ad hoc and batch reporting of sophisticated travel management reports. Some of the features include:

- Airport Pair, City Pair, State Pair, Country Pair and Continent Pair market share reports
- Airline contract reporting
- Currency translation
- Combined Split tickets
- Corporate organization rollups
- Service Fee reporting
- Current period, Quarterly, and Year to Year reporting
- Report output formats include Screen, Printer, PDF, ASCII, Access and functional Excel Spreadsheets (with calculations and formatting)
- User defined report styles allow for logos, colors, shadings and fonts
- Security module allows user access to be limited to specific modules, reports and data.
- Optional Internet module allows clients to request and receive customized reports via the agency's web site
- Optional XMail module allows clients to request and receive customized reports via eMail

PRICING - Is dependent upon agency size and requirements. Contact Richard Law at ralaw@att.net

PROMOTIONS - None at this time.

CONTACT INFORMATION:

Web Site: www.crossfireservices.com
E-Mail Address: ralaw@att.net

5. GRASP Technologies

PRODUCT NAME - GRASP Technologies

PRODUCT DESCRIPTION - Our Mission at GRASP Technologies is to provide applications for the travel industry which are both useful and easy to use. We specialize in data cleansing and management reporting technologies that work with the Trams Back Office.

GRASP Prepare An exclusive application that fixes hotel and car duplicates as well as many other data-cleansing tasks for the Trams agency accounting system.

GRASP Desktop Reporting Finally a cost effective and easy to use reporting solution for travel agencies using Trams agency accounting system.

GRASP Agent A web-browser based Agent commission report design and production tool to assist travel agencies using Trams agency accounting system. Connects live to the Trams database to allow agents to run and review their own statements.

CONTACT INFORMATION:

Sales: M. Erik Mueller

Phone: 866-278-3821

Web Site: www.grasptechnologies.com

E-Mail: m.erik.mueller@grasptechnologies.com

6. PerisKope

PRODUCT NAME: PerisKope

PRODUCT DESCRIPTION:

PerisKope is a cost-effective, intuitive, web-based travel reporting system built on the Microsoft.NET platform. The unique dashboard home page provides near real time spend and transaction comparisons for air, hotel and data based on user selected date parameters. The sum data can be *clicked thru* to one or more levels of detail.

Access to dozens of reports is security driven and contains customer, agent or agency management summary and detail reports. Since travel agencies are permitted unlimited licenses; your agency can provide all your clients with this critical decision support tool while reducing your internal MIS costs. Agency owners and key managers can also access their own unique set of financial reports incorporating transaction fees and commissions.

PerisKope hosted pricing is based on bandwidth so it's affordable for all travel companies looking to upgrade their service offering and run their business more efficiently. [Take the TOUR!](#)

CONTACT INFORMATION:

For more information contact:

PerisKope.net

18 E. 41st Street - 13th Floor

New York, New York 10017

Web Site: www.periskope.net

E-mail: sales@periskope.net

Tel: 800-556-2099

Sabre / **Travel Network** **Platinum Partners** **Script Writers**

This is a directory, by CRS Platform, with a list of consultants who have created Scripts in compliance with criteria established by Trams for interface. You may contact the consultants directly via e-mail, or you may send your request to interface@trams.com for an analysis of your needs and a referral.

Interface Solutions for Trams

Four expert systems for interfacing from each CRS directly into Trams. Save time! Be more efficient!

Apollo

Scripts by J&B

Bert Raphael

Phone: 650-941-2491

Fax: 650-941-3036

E-mail: bert@RaphaelConsulting.com

Website: www.TramsScripts.com

Apollo/Trams Interface Scripts

Travel Solutions

Cheryll Lesser

Phone: 860-916-7271

Email: cheryll@yourtravelsolutions.com

Website: www.yourtravelsolutions.com

Trams Scripts for Apollo® Users

Shelley Consulting

Bill Shelley

Phone: 281-335-1774

Email: bill@shelleyconsulting.com

Website: www.shelleyconsulting.com

Website: www.tramsinterface.com

Amadeus

Trams Scripts for Amadeus

Demo: <http://www.shelleyconsulting.com/Demo/TSCruiseBooking.htm>

(Scripts work with Amadeus Vista)

Shelley Consulting

Bill Shelley

Phone: 281-335-1774

Email: bill@shelleyconsulting.com

Website: www.shelleyconsulting.com

Website: www.tramsinterface.com

Sabre

Scripts by Design

Jackie McMahon, CTC, TCC, Owner

Diana Bird, CTC, Associate Programmer

Phone: 970-587-5500

Fax: 866.594.9714

Email: Jackie@ScriptsByDesign.com

Website: <http://www.ScriptsByDesign.com>

T-Scripts for Sabre

A.C.E.S.S.

Diane Greco

Phone/Fax: 801-475-7158

E-mail: acess@sisna.com

Website: <http://users.sisna.com/acess>

Worldspan

Trams Scripts for Worldspan

Sales and Support: 281-335-1774

Email: bill@shelleyconsulting.com

Website: www.shelleyconsulting.com/worldspan

Website: www.tramsinterface.com

T-Scripts for Worldspan

A.C.E.S.S.

Diane Greco

Phone: 435-884-5504

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Website: www.tplus2.com/acess/tscript.htm