

TRAMS Interface Appointment Request

If you would like assistance in setting up your interface, we can schedule a phone appointment for you. Please review the interface documentation and contact your CRS vendor to verify that all phases of setup are completed. Interface is an option initiated by your CRS vendor.

FAX TO 1-800-288-8728, ATTENTION: INTERFACE.

Agency Name:	Phone:
Contact:	Reservation System:
TRAMS version:	Trams version date:
Desired Implementation DATE:	

Describe for us your System setup. Use the following symbols to identify which computers should be configured for interface. Most interface is configured via an interface cable. Please review the interface documentation *prior* to requesting an appointment.

- ⊗ CRS Controller
- ⊙ TRAMS Receiver
- ▽ TRAMS Printer
- Interface Cable
- CRS Workstation
- △ CRS Printer
- CRS Printer Cable



NOTE: If you have a current site survey performed by your CRS technician, you may fax that in lieu of a new drawing.

Note: If we need to troubleshoot a serial port for functionality, we may ask you to get a serial mouse for testing.

Interface Checklist

I have loaded *TRAMS* software on the following device:

- a CRS Fileserver a CRS workstation a Standalone PC (third party)

I have ordered interface cable from:

- CRS provided Black Box Other source

I have run the interface cable from the controlling CRS port to the *TRAMS* workstation or PC

The cable was terminated and tested by:

- CRS field representative Local technician. Black Box

The **Controlling** CRS workstation was configured for interface by:

- CRS representative Local technician Support desk assisted

The operating systems available on this computer are:

- DOS HostAccess Windows Windows95 UNIX (Prism)

Port assigned to **controlling** workstation (where the interface cable is attached):

- Com1 Com2

The *TRAMS* PC/workstation **receiving** interface records:

The operating systems available on this computer are:

- DOS Host Access Windows__ WindowsXP UNIX (Prism)

The interface cable is connected to Com1 Com2 Com3 Com4

A mouse is assigned to bus port (round connector) Com1 Com2

A modem is assigned to Com1 Com2 Com3 Com4

A modem is installed Internal External

A local printer is configured to Com1 Com2 LPT1 LPT2

The serial port is free of device and irq conflicts I am not sure.

Verified by PC vendor Verified by mouse test Verified by CRS to a printer

Please review the *TRAMS* interface documents with the front office staff.

I have reviewed the interface documents I have not received interface documents

ENTER YOUR TRAMS SYSTEM SETUP HERE FOR FUTURE REFERENCE

Interface Level	Res system	Port	File	4800 9600 Path	E O N	7	8	1
MIR 92	Apollo/Galileo							
AIR 201/Lev 9	Amadeus/ SystemOne							
Option 6	SABRE							
Level 16	WORLDSPAN							

Worldspan offers an "Image to Disk" option if *TRAMS* is located on the CRS network.