

## Trams Certified Consultant List

As of April 2020

*Advanced Certification: TCC's have passed advanced testing for ClientBase and Trams Back Office*

### ARIZONA

**Jamie Haley (Morrison) - *Advanced Certification – CB and TBO***

Scottsdale, AZ

**Phone:** (305) 333-4027

**Email:** [jamietcc@gmail.com](mailto:jamietcc@gmail.com)

**Specialties:** Trams Back Office, Accounting, Agency Operations & Training (BSP & US version), IC/Host Interface, Groups, ClientBase Certified, Trams Back Office Conversions/Migrations & Training. Remote accounting and Onsite training both on Trams Back Office and ClientBase, Assistance with Financial/Tax Audits. TCC since 1995.

**\*\*Remote Accounting \*\*Willing to travel**

### CALIFORNIA

**TCC Services**

Leo Maqueira

Los Angeles, CA

**Phone:** 310-913-1669

**Email:** [leo@evolvetechologies.com](mailto:leo@evolvetechologies.com)

**Services:** Onsite & remote support for Trams Back Office.

**Specialties:** Strong accounting background. Providing full charge accounting services including group management & ARC reports. Highly trained TRAMS consultant with over 27 years of experience.

**\*Bilingual: English & Spanish \*\*Willing to Travel**

**Eduardo Gomez**

Whittier, CA

**Phone:** (562) 320-3845

**Email:** [tcc.eduardo.gomez@gmail.com](mailto:tcc.eduardo.gomez@gmail.com)

**Specialties:** TRAMS installation and new agency setup and training, Accounting (Single & Multiple balance sheets).

Daily agency operation, Monthly procedures, Fiscal Year-End closing. Reporting, Sabre, Amadeus, Client Base.

Emergency assistance, Onsite training. *Entrenamiento y soporte técnico en Español.*

**\*Willing to travel \*\*Remote Support**

**Jan Jarman**

Sacramento, CA

**Phone:** 916-300-9157

**Email:** [janjarman916@att.net](mailto:janjarman916@att.net)

**Specialties:** Trams Back Office – Remote & On-Site Accounting, Training, and Monthly Bookkeeping

**\*\*Willing to travel**

**The Travel Group, Inc.**

Linda Sumner (TCC since 1996)

Fountain Valley, CA

**Phone:** 714 235-9822

**E-mail:** [lindasumnertcc@earthlink.net](mailto:lindasumnertcc@earthlink.net)

**Specialties:** Trams Back Office (Agency Training and Setup), Reporting, Accounting (Daily/Monthly/Yearly Operations, Remote Access Bookkeeping Services), ClientBase

**\*\*Willing to travel**

## COLORADO

### **Jackie McMahon, CTC – *Advanced Certification – CB and TBO***

*Scripts by Design* (Sabre Scripts – Custom Scripts and Trams Packages)

Loveland, CO

**Phone:** 970-587-5500

**E-Mail:** [Jackie@ScriptsbyDesign.com](mailto:Jackie@ScriptsbyDesign.com)

**Website:** [www.scriptsbydesign.com](http://www.scriptsbydesign.com)

**Specialties:** Trams Back Office, Sabre Interface, Sabre Scripts (Custom Scripts and Trams Packages), Agency Operations & Training, Remote Training and Database Cleanup, Remote Booking.

## FLORIDA

### **TCC Consulting - *Advanced Certification – CB and TBO***

Fay Bean

Hollywood, FL

**Phone:** 954-579-9879

**E-mail:** [Fay4Trams@bellsouth.net](mailto:Fay4Trams@bellsouth.net)

**Specialties:** Trams Back Office, Agency Setup/Operations, Training, Accounting, Trams Back Office conversions, ClientBase Certified. Remote accounting and training available for both Trams Back Office and ClientBase, assistance with report preparation for financial/tax audits. TCC since 1996.

**\*\*Willing to travel \*\*Remote Accounting/Training \*\*On-site Training**

### **Mageloff Consulting**

Nick Mageloff, ECC, TCC

**Location:** Orlando, FL

**Website:** [www.mageloff.com](http://www.mageloff.com)

**Email:** Use our website

**Phone:** (407) 321-0577

**History:** IT Consulting since 1983, Travel Professional since 1989, TCC Since 2007. Uniquely qualified and experienced to deliver maximum benefit to your agency.

**Expertise:** ClientBase Specialist, New Installations, Training, Back Office Bookkeeping, Paperless Agency Training and Setup, Database Clean up, Custom Crystal Reports for both Back Office and ClientBase HTT Solutions provides the utility TAC (Travel Accounting Connector), Exports from ClientBase or Back Office and Imports into QuickBooks™

**Pricing:** Hourly rates with discounts available depending on the project.

**\*\*Remote Login and Remote Training \*\*Willing to travel anywhere**

### **Millennial Consulting, LLC**

Maria Prodhomme

**Location:** Sunrise, FL

**Phone:** (954) 614-83-74

**E-mail:** [prodhomme\\_maria@yahoo.com](mailto:prodhomme_maria@yahoo.com)

**Specialties:** Trams Back Office – Remote & On-Site Accounting, Reporting, Accounting (Daily/Monthly/Yearly Operations, Remote Access Bookkeeping Services), ClientBase Online. Remote monthly bookkeeping services.

Trilingual: English, Spanish and French.

### **Thomas Sycko - *Advanced Certification (CB and TBO)***

Metro Detroit, Mich. and Miami/Palm Beach, Fla.

**Tel.** 586.693.2706

**Email:** [tsycko@tswarren.com](mailto:tsycko@tswarren.com)

**Specialities:** ClientBase (Windows, Online and Browser), Trams Back Office, Groups Management, IC/Host Interface. New agency setup, implementation and training. Ongoing training and support. Sabre proficient.

**Remote and on-site services available. Willing to travel.**

## ILLINOIS

### **TPC, Inc.**

Donna Welke

Tinley Park, IL

**Phone:** 708-403-0321

**Fax:** 708-873-0244

**Email:** [dwelke@tpconsult.com](mailto:dwelke@tpconsult.com)

**Website:** [www.tpconsult.com](http://www.tpconsult.com)

**Specialties:** Trams Back Office, ClientBase, Agency Operations, Worldspan Interface, telephone support, remote assistance and local on-site training available. PC Services: Network, Internet, Security, Hardware and Software.

## **KANSAS**

### **Lou Ann Losie**

Wichita Kansas

**Phone:** 316-684-7567 or **Cell:** 316-210-6849

**E-mail:** [llosie@cox.net](mailto:llosie@cox.net)

**Specialties:** Remote Accounting & Training for Trams Back Office. Remote Monthly Bookkeeping Service.

## **KENTUCKY**

### **Teresa Gerson, CPA, TCC**

Louisville, KY

**Mobile:** 502 424-7400

**E-mail:** [tgersontravel@gmail.com](mailto:tgersontravel@gmail.com)

**Specialties:** Trams Back Office, Accounting, Back Office Training, Trams Back Office conversions and startup training, IAR Training, remote training & remote monthly bookkeeping services, Bank training and report building.\*\*Willing to travel

## **MICHIGAN**

### **Thomas Sycko - *Advanced Certification (CB and TBO)***

Metro Detroit, Mich. and Miami/Palm Beach, Fla.

**Tel.** 586.693.2706

[tsycko@tswarren.com](mailto:tsycko@tswarren.com)

**Specialties:** ClientBase (Windows, Online and Browser), Trams Back Office, Groups Management, IC/Host Interface.

New agency setup, implementation and training. Ongoing training and support. Sabre proficient.

Remote and on-site services available. Willing to travel.

## **MINNESOTA**

### **Automation Consultants**

Minneapolis, Minnesota

Henry S. Donaldson, Senior Associate

**Telephone:** (952) 881-7505

**Fax:** (952) 881-6947

**Email:** [hank@automationconsult.com](mailto:hank@automationconsult.com)

**Website:** [www.automationconsult.com](http://www.automationconsult.com)

**Specialties:** Trams Back Office initial setup, Hardware, WORLDSPAN Interface, and remote assistance setup.

**\*\*Willing to travel**

## **MISSOURI**

### **Nanette Crader (McCroskey)**

Springfield, MO

**Phone:** 417.319.5247

**Fax:** 801-730-2352

**Email:** [nanocrader@sbcglobal.net](mailto:nanocrader@sbcglobal.net)

**Specialties:** Specializing in Remote Accounting and Training for Trams Back Office.

**\*\*Willing to travel**

## **NEVADA**

### **DRB Consulting, Inc.**

Dennis R. Bagley

Reno, NV

**Mobile:** 775-843-9090

**Office:** 775-359-1040

**E-mail:** [dennis@drbci.net](mailto:dennis@drbci.net)

**Specialties:** Trams Back Office, Accounting, Agency Operations & Training, IC/Host Interface, Groups, Trams Back Office Conversions/Migrations & Training. Remote accounting and onsite training on Trams Back Office, Assistance with Financial/Tax Audits. TCC since 1988.

**\*\*Willing to travel \*\*Remote Accounting**

## **NEW HAMPSHIRE**

### **Paula Robbins**

Exeter, NH

**E-mail:** [pr1994ltc@comcast.net](mailto:pr1994ltc@comcast.net)

**Specialties:** Trams Back Office, IAR, Worldspan and Sabre Front & Back Office Functions, Agency Operations and familiar with ClientBase.

## **NEW YORK**

### **Ann Marie White**

Huntington, NY

**Phone:** 631-427-2982

**E-mail:** [jaej@ix.netcom.com](mailto:jaej@ix.netcom.com)

**Specialties:** Trams Back Office, Accounting, Amadeus Interface, Apollo Interface, ClientBase by TRAMS, ClientBase, Hardware, SABRE Interface, Training

**\*\*Remote Login**

### **DePrez Travel Bureau, Inc.**

Shari Putnam

Rochester, NY

**Toll Free:** 585-442-8900 x 232

**Email:** [sputnam@depreztravel.com](mailto:sputnam@depreztravel.com)

**Specialties:** Trams Back Office, Multiple Branch Accounting, Training on day to day functions as well as month and year end accounting, including report preparation for yearly financial/tax audits, Sabre Interfacing, Amadeus Interfacing.

## **OHIO**

### **Travel Bookkeeping Made Easy**

Patti Van Stone, TCC

Cincinnati, Ohio

**Phone:** 513-484-6269

**E-mail:** [pvanstone@cinci.rr.com](mailto:pvanstone@cinci.rr.com)

**Specialties:** Trams Back Office, Worldspan front office, interface and conversions. Individual or group training available. 20+ years' agency accounting experience. Bookkeeping services available onsite and via remote login. Internal and external reporting Organization and set up.

**\*\*willing to travel \*\*remote access available \*\*reasonable rates \*\*references available from prior clients**

### **Creative Travel Agency Consulting**

Craig Baldrige, TCC

Shawnee Hills, OH (Columbus)

**Phone:** (614) 570-2521

**Email:** [Craig@CreativeTAC.com](mailto:Craig@CreativeTAC.com)

**History:** Successful Travel Agency owner for 25 years. BSBA in Operations Management. ClientBase user since 1998 (Third Party Solutions). Member in Travel Agency Management Solutions (TAMS) for 15 years.

**Specialties:** To help Travel Agencies and Advisors improve their profitability and internal workflows. Improve daily operations, increase sales and revenue dollars, and improve individual and company profitability by focusing on ClientBase utilization, extensive use of new reporting capabilities, and applying What If thinking and problem solving.

**\*\*Hourly and daily rates available. \*\*Remote access training & support. \*\*Willing to travel.**

## **TENNESSEE**

### **Teresa Gerson, CPA, TCC**

Nashville, TN

**Mobile:** 502 424-7400

**E-mail:** [tgersontravel@gmail.com](mailto:tgersontravel@gmail.com)

**Specialties:** Trams Back Office, Accounting, Back Office Training, Trams Back Office conversions and startup training, IAR Training, remote training & remote monthly bookkeeping services, Bank training and report building.

**\*\*Willing to travel**

## **TEXAS**

### **Shelley Consulting - *Advanced Certification – CB and TBO***

Bill Shelley

**Houston:** (281) 335-1774

**Email:** [bill@shelleyconsulting.com](mailto:bill@shelleyconsulting.com)

**Websites:** [www.shelleyconsulting.com](http://www.shelleyconsulting.com) and [www.tramsinterface.com](http://www.tramsinterface.com)

#### **Specialties:**

- Trams Back Office remote training and setup
- Accounting - Remote bookkeeping services
- Trams Interface solutions. Script Packages
  - Amadeus
  - Travelport - Apollo
  - Travelport - Worldspan
- Custom GDS Scripts for all systems
- Custom Crystal Reports for Trams and ClientBase
- Remote Access for training and troubleshooting.
- ClientBase setup, training, and reporting.
- Custom software including
  - Credit Card Reconciliation Software.
  - Software to create profiles, rescards, reservations, et al in ClientBase.
  - CB2OBO exports ClientBase Invoices and Bookings to “Other Back Office” systems such as Travcom and GlobalWare.

### **Red Carpet Consulting**

Pat Jancauskas

Dallas, Texas

**Phone:** 214-739-1512

**Email:** [pat@redcarpetcompanies.com](mailto:pat@redcarpetcompanies.com)

#### **Specialties:**

- \* Trams Back Office
- \* Accounting
- \* Agency Set Up & Operations
- \* Onsite Training and Remote Training
- \* Remote Bookkeeping Services

**\*\*Willing to travel**

### **TBO Consulting**

Pauline Drvenkar

Houston, Texas

**Email:** [pauline@tboconsulting.com](mailto:pauline@tboconsulting.com)

**Phone:** 281-467-9012

**Specialties:** Trams Back Office Accounting & Training, Remote Accounting Services, Financial and Client Reporting, Database Cleanup, ClientBase Training.

**\*\*Remote Accounting/Training**

### **Nancy Laxton Consulting**

**Cell:** 832-496-2160

**E-mail:** [nlaxton7@gmail.com](mailto:nlaxton7@gmail.com) or [nancy@nancylaxtonconsulting.com](mailto:nancy@nancylaxtonconsulting.com)

**Specialties:** Trams Back Office, Tams Reporting, Corporate and Leisure Travel, Multiple Branch Accounting, Excel Spreadsheets, Payroll and Benchmarking , Daily, Weekly, and Monthly Accounting including CC Reconciliations, Custom reporting: Report Generator, Crystal Reports and Excel. Data Import and Export.

**\*\*Willing to Travel \*\*Remote Access \*\*On-site Training \*\* Grasp Reporting \*\*References Available**

**Melissa Deffet, CPA**

Houston, Texas

**Email:** [melissa@tboconsulting.com](mailto:melissa@tboconsulting.com)

**Phone:** 832-545-0070

**Specialties:** Trams Back Office Accounting & Training, New Agency Setup, Remote & Onsite Accounting Services. Financial and Client Reporting. Assistance with Audits/Tax preparation. Database cleanup.

**\*\*Remote Accounting/Training \*\*Willing to travel**

**W Travel Holdings**

**My Hoang Thanh Le**

Houston, Texas

**Mobile:** 866-296-7768

**Email:** [myle@wholdings.travel](mailto:myle@wholdings.travel)

**Specialties:** Trams Back Office

**CANADA**

**TCC4Canada Consulting Ltd.**

Rose-Marie Lambert

Victoria/Vancouver, BC

**Phone:** 250-385-1653

**Email:** [rose@tcc4canada.com](mailto:rose@tcc4canada.com)

**Specialties:** Trams Back Office and/or ClientBase training and implementation on site or remotely. Conversions and interface from Amadeus, Sabre or Galileo. Accounting and operations. On-Site branch training and group/class training. Trams CC Merchant and Trams Report Generator. Customize to agency needs and requirements. French/English

**\*\*Willing to travel**

**Sanjay Arora, B. Com (H), MBA, TCC**

Mississauga, ON

**Phone:** 416-895-5925

**Email:** [aroraska@hotmail.com](mailto:aroraska@hotmail.com)

**Specialties:**

- Trams Back Office installation/ interface/ setup.
- Accounting, Training and implementation either on site or remotely.
- Conversions and interface from Amadeus, Sabre or Galileo.
- Trams Report Generator, Script writing and Crystal reports.
- Customize TBO to agency needs and requirements.
- Web services and API integration.
- Bookkeeping and Accounting Services with QC checks.
- Help in finalizing Accounts for Review Engagement and or Audit (TICO/IATA/HST) etc.

**Aziz Telya**

Montreal, Quebec

**Phone:** 514.949.2949

**Email:** [a.telya@mariamta.com](mailto:a.telya@mariamta.com)

**Specialties:**

- TRAMS and ClientBase installation, setup, customization
- TRAMS and ClientBase Training and process auditing, on-site or remote
- Database conversion or migration from other back-office solutions
- Interface setup and training in Sabre, Apollo, Galileo and Amadeus
- Accounting, bookkeeping and back-office support, either full or replacement
- Fully versed in OPC/TICO/IATA requirements
- Almost 20 years of experience in Canadian travel industry, specializing in TRAMS, back-office and management consulting.
- Fully bilingual, English and French

**\*Willing to travel**

**Chandan Chakraborty**

Toronto, Ontario

**Phone:** 647.226.7732

**Email:** chandan7tcc@hotmail.com

**Specialties:** Trams Back Office: Installation/Interface/Database Conversions & Customize setup as per agency needs and requirements. On-site and Remote Training: Specialty in Canadian Travel Industry Legislations (IATA/TICO/HST, etc.) Bookkeeping & Accounting Services. (Over 25 years Airlines & Travel Industry Accounting Experience)

**\*Willing to travel**