CLIENTBASE REVENUE/SALES ANALYSIS

| ClientBase Revenue/Sales Analysis | Description | Excel | ClientBase Fields | Parameters |
|--|--|-------|--|---|
| Revenue By ResCards RevenuebyallRescards.rpt | Provides analysis of total ResCard where Reservation activity within the Reservation | No | ResCard: Sales and Revenue (Commissions), passenger | ResCard Create Dates |
| Formerly 1507RevenueByAllResCards101.rpt Updated Version 12/9/2016 | period. So if you select Reservations during the month of May 2015, the report will select all ResCards in total with activity during the month of May 2015. The report can be run by Agent or Branch. | | counts, and averages Profiles: Client & Vendor Names Agent Names Branch Names | Reservation Create Dates Trip Start Dates Branches |
| | | | <u>Sample</u> | Travel Categories |

| Revenue By ResCards with Value Added Yields 3.09v: <u>Revenue_ResCards_with_Yield.rpt</u> Updated Version 6/20/2016 Formerly 1514Revenue_ResCards_with_Yield100.rpt 4.00v: <u>Revenue_ResCards_with_Yield_4_0.rpt</u> Updated Version 6/19/2019 | Work with ResCards to evaluate yields on adding insurance, shore excursions and service fees to basic sales of cruises and tours. Review all information on the first page of the report for further analysis ideas. | Νο | ResCard: Sales and Revenue (Commissions), passenger counts, Profiles: Client & Vendor Names Agent Names Branch Names <u>Sample</u> | ResCard Create Dates Reservation Create Dates Trip Start Dates Branches Travel Categories |
|---|--|----|--|---|
|---|--|----|--|---|

| CLIENTBASE REVENUE/SALES ANALYSIS | | | | |
|-----------------------------------|-------------|-------|-------------------|------------|
| ClientBase Revenue/Sales Analysis | Description | Excel | ClientBase Fields | Parameters |

| Revenue (and Sales) within ResCards with Cruises RevenueWithinResCards.rpt Formerly 1508RevenueByCruiseResCards100.rpt Updated Version 12/14/2016 | Complete Listing of ResCards by Agency, Agent or Branch including Sales and Revenue. All ResCards included in this report have a minimum of one Cruise Reservation within them. Review all information on the first page of the report for further explanation of options | ResCard: Sales and Revenue (Commissions) including quotes, passenger counts, Profiles: Client & Vendor Names Agent Names | ResCard: Sales and Revenue (Commissions), passenger counts, |
|---|---|--|--|
| | | Branch Names <u>Sample</u> | Profiles: Client & Vendor Names |
| | | | Agent Names Branch Names |

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| Preferred Suppliers by Travel Category Preferred Suppliers by Travel_Category.rpt Updated Version 1/4/2016 | This report relies on using TBO for it to have properly populated data. It does list the ResCard number when invoiced from CB. Recommend use Sales & Revenue Analysis – Suppliers within Travel Categories (below) and the two related reports to identify exactly when ResCard Data is being invoiced. | TBO Tables Sample | TBO Revenue Recognized Date Range |
|--|---|----------------------|---|
| | | | |

| (| CLIENTBASE REVENUE/SALES ANALYSIS | | | |
|-----------------------------------|-----------------------------------|-------|-------------------|------------|
| ClientBase Revenue/Sales Analysis | Description | Excel | ClientBase Fields | Parameters |

| Sales & Revenue Analysis – Suppliers within Travel Categories SalesandRevenuebyTravelCategorieswithFeeRealign ment.rpt Updated Version 6/19/2019 | Analysis of Preferred Sales and Revenue for specific period by Travel Category. Identifies Suppliers with Revenue in Travel Category not associated with Supplier's (Vendor Profile). Includes summary by Travel Type which reconciles to TBO Core Management Report. Reports yields on Sales and Revenues for each Category as a percent of the next highest total. (TAMS developed and shared report) This report should be used in conjunction with "Cruise & Tour Revenue" and "Hotel & Car Revenue Report" which are designed to provide you with analysis of all of your transaction related data in ResCards. | Νο | ResCard: Sales and Revenue Vendor Profile Preferred Status & Travel Categories TBO Invoice, Booking and Payment Tables Sample | TBO Revenue Recognized Date Range |
|--|---|----|--|---|
|--|---|----|--|---|

| | LIENTBASE REVENUE/SALES ANALYSIS | | | |
|-----------------------------------|---|-------|-------------------|--------------------------------|
| ClientBase Revenue/Sales Analysis | Description | Excel | ClientBase Fields | Parameters |
| | Analysis of All Cruise & Tour Revenue included in Sales & Revenue Analysis (above) for the | No | CB ResCard and | TBO Revenue Recognized Date |

| CruiseandTourReport.rpt Updated Version 6/20/2016 | same period. When presented at detail level, missing information is identified in Red. See First Page of output for detail explanation of all data. This report determines Passenger counts and calculates yields and average per passenger sales and revenue for Cruises and Tours. (TAMS provided report) | Rescardreservation Table TBO Invoice, Booking and Payment Tables <i>Sample</i> | Range |
|---|---|---|---|
| Hotel & Car Revenue HotelandCarReport.rpt Updated Version 6/20/2016 | Analysis of All Hotel & Car Revenue included in Sales & Revenue Analysis (above) for the same period. When presented at detail level, missing information is identified in Red. See First Page of output for detail explanation of all data. This report uses the first 2 letters of the Vendor Interface IDs, which in most cases is the Hotel Chain of the hotel, to summarize the data. This report determines Hotel and Bed nights and calculates yields and average per hotel sales and revenue for Hotels and Car days for Cars. (TAMS provided report) | CB ResCard and Rescardreservation Tables TBO Invoice, Booking and Payment Tables Sample | TBO Revenue Recognized Date Range |

CLIENTBASE REVENUE/SALES ANALYSIS

Select the correct ClientBase Windows Version to run the report

| ClientBase Revenue/Sales Analysis | Description | Excel | ClientBase Fields | Parameters |
|--|--|-------|--|--|
| ARC-BSP Reconciliation in Excel Format ARC-BSPReconciliationExcel100.rpt Formerly 1510ARC-BSPReconciliationExcel100.rpt Updated Version 1/13/2016 | This report was created for those who only have ClientBase but do not have Trams Back Office. The report recreates most of the data elements from the ARC-BSP Reconciliation report found in Trams Back Office along with the Res Card number in an exportable format. The information can be used for inclusion in a different Back Office system that allows importation of data. | Yes | CB ResCard Information related to Transactions Invoiced in ResCard. Invoice Date Form of Payment Name of Supplier Paid Amount Paid Sample | ARC-BSP Reconciliation Date From: ARC- BSP Reconciliation Date To |
| Sales Activity Invoiced By ResCard – Excel SalesActivityInvoicedByResCardsExcel100.rpt Formerly 1512SalesActivityByBookingExcel100.rpt Updated Version 1/17/2016 | This report was created for those who only have ClientBase but do not have Trams Back Office. The report recreates most of the data elements from the Sales Activity report found in Trams Back Office along with the Res Card number, <u>broken down by booking</u> in an exportable format. The information can be used for inclusion in a different Back Office system that allows importation of data. | YES | Invoice #; ResCard #; Invoice Issue Date; Client Name; Ticket #; Itinerary; Traveler; Vendor; Sales Amount; Commission Sample | Invoice Issue Date From: To: |

LIENTBASE REVENUE/SALES ANALYSIS

| ClientBase Revenue/Sales Analysis | Description | Excel | ClientBase Fields | Parameters |
|--|---|-------|---|------------------------------------|
| Sales Activity by Invoice – To Excel SalesActivityByInvoiceExcel100.rpt Formerly 1513SalesActivityByInvoiceExcel100.rpt Updated Version 1/9/2016 | This report was created for those who only have ClientBase but do not have Trams Back Office. The report recreates most of the data elements from the Sales Activity report found in Trams Back Office along with the Res Card number, <u>broken down by invoice</u> in an exportable format. The information can be used for inclusion in a different Back Office system that allows importation of data. | Yes | Invoice #; ResCard #: Invoice Issue Date: Client Name; Gross Fare: Net Fare; Commission; VAT <u>Sample</u> | Invoice Issue Date From: To: |

| Insurance Attachment Analysis (TAMS) InsuranceAttachmentAnalysisPaidInsurance.rpt New! Updated Version 06/19/2019 | This report will identify all Insurance Sales and compute number of policies. The instructions which are on page 1 of the sample report are very comprehensive and explain exactly how it works. The report is on an Accounting Period basis so the numbers should tie to TBO. There is also a capability to include, for memo purposes, the insurance sales and revenue included regular Supplier Tour, Cruise etc. sales and revenue. This is referred to in a section of this report as "Supplier Indicated Insurance". | Supplier Name, Client Profile Name, ResCard #, Create Dates of ResCard and Reservation, Trip Start Date, Sales and Commission Amounts Sample | Payment Date Range |
|--|---|---|-----------------------|
|--|---|---|-----------------------|

| LIENTBASE REVENUE/SALES ANALYSIS | | | | | |
|-----------------------------------|-------------|-------|-------------------|------------|--|
| ClientBase Revenue/Sales Analysis | Description | Excel | ClientBase Fields | Parameters | |

| ResCard General Analysis 3.09 v: <u>ResCardGeneralAnalysis.rpt</u> <i>New!</i> Updated Version 06/23/2016 4.00 v: <u>ResCardGeneralAnalysis_4_0.rpt</u> Updated Version 07/16/2016 | This report is a general purpose report that can separate ResCards into those that "Have" and those "Do Not Have" specified Vendors (Suppliers) with a reservation in the ResCard. It can be used to identify the Sales and Revenue of a group of suppliers, like Regent, Crystal, Silversea from the rest of the cruise lines. Or it could be used to find all excursion vendor's revenue. The instructions for this report (page 1 of the sample) will | Vendor Profile #, Vendor Id, ResCard #, ResCard Create Date, Reservation Last Modified Date, Trip Start Date, Sales and Commission Amounts, Travel | Create Date Trip Start Date Travel Categories Vendor Profile # or Vendor IDs |
|--|---|--|--|
| | guide you in its use. You can name the report and the Have and Have Not Captions within the report. | | Titles for Report and Have/Have Not |

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