

<b>Date</b>	<b>Day</b>	<b>Time</b>	<b>Name</b>	<b>Instructor(s)</b>
27-Jun	Tues	9:00 am-12:00 pm	<a href="#">TBO Basics 1: Master Trams Back Office Part 1, 2, 3</a>	Karen Hathaway (with Shirley Sweeney)
27-Jun	Tues	9:00 am-12:00 pm	<a href="#">CBW Basics 1: Master ClientBase Windows Part 1, 2, 3</a>	Jeanne Fick
27-Jun	Tues	9:00 am-12:00 pm	<a href="#">CBO Basics 1: Master ClientBase Online Part 1, 2, 3</a>	Beth Vollmar
27-Jun	Tues	9:00 am-10:00 am	<a href="#">TBO Advanced: Trams Back Office Enhancements</a>	Linda Pannekeet
27-Jun	Tues	9:00 am-10:00 am	<a href="#">CBW/CBMS Advanced: What Grade Would You Give Your Client Data?</a>	Lindsay Chomyn
27-Jun	Tues	10:15 am-11:15 am	<a href="#">TBO Advanced: Efficient Workflow Concepts</a>	Nanette Crader
27-Jun	Tues	10:15 am-11:15 am	<a href="#">CBO/CBW/TBO Advanced: Group Open Forum</a>	Tom Sycko
27-Jun	Tues	11:30 am-12:30 pm	<a href="#">CB/CBMS Basics: Automate Your marketing with ClientBase Marketing Services/TouchBase</a>	Lindsay Chomyn
27-Jun	Tues	11:30 am-12:30 pm	<a href="#">CBW/TBO Advanced: Why Use Vouchers and Receipts?</a>	Tom Sycko
28-Jun	Wed	9:00 am-10:00 am	<a href="#">CBW Advanced: Build Powerful Res Cards and Invoices</a>	Jeremiah Sellars
28-Jun	Wed	9:00 am-10:00 am	<a href="#">TBO Advanced: Report Generator and Reminders New Functionality</a>	Nanette Crader
28-Jun	Wed	9:00 am-10:00 am	<a href="#">CBW/CBO Advanced: Creating a Culture that Drives ClientBase Adoption</a>	Bill Troock and Julie Durham
			<a href="#">CBW/CBO Advanced: Creating a Culture that Drives ClientBase Adoption WORKBOOK</a>	
28-Jun	Wed	9:00 am-10:00 am	<a href="#">TBO Advanced: Evaluate Your Agency's Data Using Trams Crystal Reports</a>	Ken Jonker (with Linda Pannekeet)
28-Jun	Wed	10:15 am-11:15 am	<a href="#">CBW/CBO/TBO Advanced: Going Green Every Day</a>	Beth Vollmar
28-Jun	Wed	10:15 am-11:15 am	<a href="#">TBO Advanced: Optimize Your GDS Process</a>	Roberta Ellsworth
28-Jun	Wed	10:15 am-11:15 am	<a href="#">Now It's Personal: How ClientBase and Sabre Profiles Can Help You Achieve Personalization</a>	Sharon Meyer & Sheryl Helt
28-Jun	Wed	10:15 am-11:15 am	<a href="#">CBW Advanced: ClientBase Crystal Dashboard/Pacing Reports</a>	Ken Jonker (with Jill Kuhns)
28-Jun	Wed	1:45 pm-2:45 pm	<a href="#">CBW/CBO Advanced: How ClientBase and ClientBase Marketing Services Can Help You Achieve Personalization!</a>	Craig Baldridge and Lindsay Chomyn
28-Jun	Wed	1:45 pm-2:45 pm	<a href="#">TBO Advanced: What Do Agencies Frequently Ask Support?</a>	Shirley Sweeney

<i>Date</i>	<i>Day</i>	<i>Time</i>	<i>Name</i>	<i>Instructor(s)</i>
28-Jun	Wed	1:45 pm-2:45 pm	<a href="#">TBO/CBW Advanced: Best Practices for Maintaining a Secure and Healthy Database</a>	Dan Palley
28-Jun	Wed	3:00 pm-4:00 pm	<a href="#">CBW/CBO Advanced: A Comprehensive Examination of ClientBase Merge to PNR and PNR Import</a>	Roberta Ellsworth
28-Jun	Wed	3:00 pm-4:00 pm	<a href="#">TBO Advanced: Payment and Invoice Functionality</a>	Nanette Crader
28-Jun	Wed	3:00 pm-4:00 pm	<a href="#">CBW/CBO Advanced: Managing Your Margins</a>	Craig Baldrige & Ken Jonker
28-Jun	Wed	4:15 pm-5:15 pm	<a href="#">CBW/CBO Advanced: Using Live Connect Efficiently</a>	Jeremiah Sellars
28-Jun	Wed	4:15 pm-5:15 pm	<a href="#">TBO Advanced: Validaton of Data Through Reconciliations</a>	Shirley Sweeney
28-Jun	Wed	4:15 pm-5:15 pm	<a href="#">Trams Tech Talk: Latest Trams tech updates</a>	Dan Palley
29-Jun	Th	9:00 am-10:00 am	<a href="#">TBO Advanced: Make It Easy with the Payment Import Feature</a>	Nanette Crader
29-Jun	Th	9:00 am-10:00 am	<a href="#">CBW/TBO Advanced: Bridging the Gap Between Front and Back Office</a>	Jeremiah Sellars and Shirley Sweeney
29-Jun	Th	9:00 am-10:00 am	<a href="#">CBW Advanced: Understanding Your Database with Reports</a>	Beth Vollmar
29-Jun	Th	10:15 am-11:15 am	<a href="#">TBO Advanced: Closing the Accounting Period</a>	Nanette Crader
29-Jun	Th	10:15 am-11:15 am	CBW Advanced: ClientBase Windows Enhancements <b>NO HANDOUT</b>	Jill Kuhns
29-Jun	Th	10:15 am-11:15 am	<a href="#">CBO Advanced: Build Powerful Res Cards and Invoices</a>	Beth Vollmar
29-Jun	Th	1:45 pm-2:45 pm	<a href="#">Trams and ClientBase Multi-Year Strategies and Roadmaps</a>	Sharon Meyer
29-Jun	Th	1:45 pm-2:45 pm	<a href="#">TBO Advanced: Best Practices for Agency Credit Cards</a>	Shirley Sweeney
29-Jun	Th	1:45 pm-2:45 pm	<a href="#">CBW Advanced: Skills for Mastering ClientBase for Windows</a>	Jeremiah Sellars
29-Jun	Th	1:45 pm-2:45 pm	CBO Advanced: ClientBase Online Enhancements <b>NO HANDOUT</b>	Jill Kuhns
29-Jun	Th	3:00 pm-4:00 pm	<a href="#">CBW Advanced: Dig Deep in Your Database Using Queries</a>	Beth Vollmar

\*\*\* TTX 2017 Handouts\*\*\*



<i>Date</i>	<i>Day</i>	<i>Time</i>	<i>Name</i>	<i>Instructor(s)</i>
29-Jun	Th	3:00 pm-4:00 pm	<a href="#">TBO Advanced: Maximizing Your General Ledger</a>	Shirley Sweeney and Nanette Crader
29-Jun	Th	3:00 pm-4:00 pm	Connect Four: The ClientBase, Sabre Profiles, Sabre Red Workspace and Trams winning connection <b>NO HANDOUT</b>	Jill Kuhns and Jason Meijas
29-Jun	Th	3:00 pm-4:00 pm	<a href="#">CBW Advanced: Laying a Solid Foundation for ClientBase Administrators</a>	Jeremiah Sellars