

Worldspan – GDS

Preparation for Interface



Please contact your Worldspan/Travelport help desk to verify the information below. *Trams Products and Services* support does not configure Worldspan GDS for interface

Once all has been confirmed, contact Trams.GDSDesk@sabre.com to schedule an interface appointment.

- The Host Print Manager is configured for Interface.
- What is the TAIR device number (note it should be 6 characters). This number is important to know, since it is needed for the commands to check the status, stop and start the interface queue in Worldspan
- Verify the Output folder location for the interface (i.e C:\wspan\hpm\output)
- Interface level must be at 20
- Refunds and Void option must be turned on for interface

Note: To verify the interface level, enter 4G in Worldspan. The level will be displayed at the end of the list. The letter R and V will also appear if the refund and void options are tuned on. Contact the Worldspan help desk to turn those options on if the letters do not appear.

Prior to an interface appointment, please do the following;

- Review the *Trams Back Office* Worldspan Interface Document available from the *Trams Back Office* help screen. From the main menu select Help/Trams Help/Contents/Worldspan.
- Issue invoices to create interface records. If you have **not** been trained on building PNR's and issuing tickets and invoices in Worldspan, please contact your Travelport/Worldspan Representative for training assistance. You or someone in your office must be familiar and available on the appointment date with the Worldspan system. The *Trams* support desk/specialists will not offer Worldspan system training.